

10 Mar,  
2025



### Training of Operations Team at Mon Office

On 10<sup>th</sup> March 25, a refresher training for the Hamara Grid operations team was organised at Mon Office, Nagaland. A total of 10 Project Officers participated in the training.

The Operations training was conducted by Col. Vijay, Managing Director; Rick, Regional Manager, Mon and Sudeshna, Operations Director.

Following topics were discussed in a participatory manner:

- Scope of Operations in the solar mini grid ecosystem
- Skills and expertise of Project Officer- Operations
- Organizing and planning work – Repair& maintenance, meter reading & recharging, community rapport and demand generation activities
- Managing manpower
- Critical Issues faced in Operations
- Importance of demand generation in mini grid ecosystem
- Different approaches/ strategies/ tools for demand generation activities in the operational villages
- Role of the Project Officer in demand acquisition



The training sessions were made lively through real scenario-painting exercises, group presentations by the participants and role-plays.

This training is a part of a continuous series of capacity building sessions for internal team strengthening of Hamara Grid.